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How To Report Potholes on State Roads

Call 1-800-FIX-ROAD

(1-800-349-7623) to report the location of potholes on state roads.

Callers Should:

Be as specific as possible when reporting pothole locations.

Be prepared to provide the county, municipality, street name, or preferably the state route (SR) number found on small, black-and-white signs posted along state roadways.

When possible, also offer a description of any familiar landmarks that will help PennDOT find the problem area.

Once notified, PennDOT will work to quickly address concerns when weather permits. The hotline may also be used to report maintenance concerns other than potholes, such as deer removal or signage issues.

Reporting Potholes on Local Roads

Please contact the municipality in which the pothole is located.

Reporting Accidents

The 1-800-FIX-ROAD hotline should not be used to report traffic accidents, disabled vehicles or other emergencies.

Motorists are encouraged to continue to call 911 to report those incidents.

Did You Know?

Potholes develop when water seeps below the road through small cracks in the pavement surface. As the water repeatedly freezes and thaws, a cavity below the road is formed and larger cracks develop, causing the pavement to crumble.

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